



DIGITAL
MARKETING
INSTITUTE

*Professional
Diploma*
in Digital Marketing

continue your journey



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Professional Diploma in Digital Marketing

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*The business world
is evolving faster than
ever before...*

Digital Marketing Institute program deliver the framework and tools needed to meet the challenges of our economy today - and tomorrow.

Transform your career and company with a program grounded in the realities of modern business and the connected society. Learn from leading Digital Marketing experts.



Welcome

Through our Education Partner network, we are delighted to offer our Professional Diploma in Digital Marketing. Exclusively selected and trained by the Digital Marketing Institute, our Education Partners are licensed to deliver our educational programs in location across Europe, Asia, Africa and Latin America.

The Digital Marketing Institute is the world's leading professional institute in the field of Digital Marketing. Working closely with expert-practitioners, the Institute promotes best current practice, theory and applied skills in Digital Marketing for individuals and organisations.

Meet and exceed your Digital Marketing goals through application of the latest trends, and attain one of the world's most widely recognized and valued professional qualifications in Digital Marketing.



*Ian Dodson,
Co-Founder & Director*

Program overview

Who is this course for?

The Professional Diploma in Digital Marketing is ideal for anyone involved in the planning, implementation or measurement of digital strategies – or anyone who would like to pursue a career in this area. The program is suitable for professionals of all levels and disciplines, and will prepare you to take up a more specialist role within the overall marketing domain.

What can you expect?

Through dynamic lectures, case studies and small group discussions, you will be exposed to the latest methods, techniques and tools for improving your organization's Digital Marketing and brand-building efforts.

What will you learn?

The Digital Marketing Institute's panel of practitioner-lecturers has specifically structured the curriculum to focus on current trends and best practices in Digital Marketing. As well as creating innovative strategies, you will also learn how to leverage these strategies to gain competitive advantage for both your business and your career.



*Conor Lynch,
Social Media Lecturer*



*Alan Coleman,
Search Engine Marketing Lecturer*

Program content

The Professional Diploma program focuses on the planning, implementation and measurement of your Digital Marketing strategy.

There are ten modules in the course:

- Module 1: Introduction to Digital Marketing
- Module 2: Search Engine Marketing (SEO)
- Module 3: Search Engine Marketing (PPC)
- Module 4: Email Marketing
- Module 5: Digital Display Advertising
- Module 6: Social Media Marketing (Part 1)
- Module 7: Social Media Marketing (Part 2)
- Module 8: Mobile Marketing
- Module 9: Analytics
- Module 10: Strategy & Planning



Module 1: Introduction to Digital Marketing

The Introduction to Digital Marketing module enables you to harness the power of Digital Marketing as a core driver of the marketing strategy for your organization. You will understand the foundation principles of Digital Marketing, and be able to distinguish how it differs from traditional marketing.

This module will also introduce you to the Digital Marketing Institute Methodology, an iterative framework that outlines the foundation tenets of Digital Marketing and the visual scheme that provides the basis for implementation of the different channels.

Topics covered in the Introduction to Digital Marketing Module include:

The Digital Marketing Institute Method

- Definition of the DMI Method
- Principles
- Our Tools
- The DMI Framework
- The DMI Quality Scale

Digital Marketing

- Key Concepts of Digital Marketing
- Traditional v. Digital Marketing
- The Opportunity of Digital Marketing
- Characteristics of Digital Marketing
- Implications of Digital Marketing
- Market Research v. Market Reality

“The course helped me gain a thorough understanding of Digital Marketing and enabled me to provide my clients with a complete through-the-line brand communications strategy.”

Jaques Van Der Merwe
Strategic Planner, Drafftcb



*Greg Canty,
Social Media Lecturer*



Module 2: Search Engine Marketing (SEO)

The Search Engine Optimization module examines the various tactics for enhancing your website's position and ranking with search engines.

The module covers the key concepts and terminology used within the field of SEO and equips marketing professionals with the technical know-how, understanding and insight to build and maintain an effective SEO strategy.

You will learn about the range of specialist tools that are available to help common search engines find, view and rate websites. With this in mind, you will learn about on-page optimization techniques and understand the process of effective keyword research and selection.

You will understand the importance of content updates and will learn about applying appropriate meta tags in order to drive site optimization. Students will understand the concept of ranking and be able to perform a range of off-page optimization activities to improve your site ranking and positioning, such as link building.

At the end of this module, you will be able to monitor and manage your SEO activity by setting a baseline and regularly measuring activity against expectation. You will also be aware of data protection and privacy issues associated with SEO.

Topics covered in the Search Engine Optimization Module include:

- Key SEO Concepts
- Search Results & Positioning
- Benefits of Search Position
- Stakeholders in Search
- Mechanics of Search
- On-Page Optimization
- The SEO Process
- Customer Insights
- Analysis & Review
- Keyword Research & Selection
- Content Updates & Layout
- Meta Tags
- SEO Site Map
- SEO Webmaster Tools
- Off-Page Optimization
- Inbound Links & Link Building
- Ranking
- Laws & Guidelines



Module 3: Search Engine Marketing (PPC)

The Pay Per Click module demonstrates how to implement and manage search advertising campaigns. Lectures will cover the key concepts and terminology used within the field of PPC and will equip you with the technical understanding and skills to build and maintain an effective PPC strategy.

You will understand the fundamentals of search engine marketing and appreciate the mechanics of how PPC systems function. Students will develop advanced keyword research and selection skills and learn how to apply these to Adwords campaigns.

You will be able to analyze current Search Marketing activity and target your campaign to key audience groups in order to enhance and improve click through rates. You will recognize the features of strong ad copy, and develop your skills in writing compelling ads.

Learn how to set and manage budgets for Adwords campaigns, and measure and analyze their effectiveness by exporting detailed campaign management reports in order to see how they align with established baseline expectations. You will also be aware of relevant data protection and privacy issues associated with PPC.

Topics covered in the Pay Per Click Advertising Module include:

- Key PPC Concepts
- Strengths of Pay Per Click
- Keyword Research
- Google PPC
- Research Tools
- Search Campaign Process
- Keyword Selection
- Ad Copy
- Landing Pages
- Targeting
- Budgets
- Scheduling
- Display Networks
- Ad Center
- Campaign Management
- Conversion Tracking
- Conversion Metrics: CPA, CTR
- Bidding
- Analytics
- Laws & Guidelines

“I absolutely loved the course. I feel I got exactly what I was looking for and feel inspired to continue my path to furthering my career in this amazing and fast growing industry.”

Silvana Landa

Brand Manager, Burt's Bees



Module 4: Email Marketing

The Email Marketing module covers industry best practices for creating and delivering effective email marketing campaigns.

The module covers the four foundational aspects of email marketing: Subscriber Management, Email Design, Delivery and Reporting. You will learn how to develop and manage a subscriber database, and become familiar with the features within third party email systems and solutions.

You will be able to plan a marketing segmentation strategy for your target audience and recognize what makes for good email design in terms of user centric content, coherent layout and an attractive design.

Students will understand what split testing entails, and will be able to use key metrics to report on the effectiveness of your email marketing campaigns, including open rates, click-through rates, unsubscribes and bounces.

You will be able to monitor and evaluate email marketing analytics, and be aware of data protection and privacy issues associated with email marketing.

Topics covered in the Email Marketing Module include:

- Key Email Marketing Concepts
- Campaign Process
- Online Data Capture
- Offline Data Capture
- Segmentation
- Email Design
- User Behaviour
- User Characteristics
- Email Copy
- Email Structure
- Email Delivery
- Email Systems
- Filtering
- Scheduling
- Measurement
- Key Terms & Metrics
- Split Testing
- Laws & Guidelines



*Keith Feighery,
Introduction to Digital Marketing Lecturer*



Module 5: Digital Display Advertising

The Digital Display Advertising module equips you with the skills and knowledge to implement and manage effective digital display campaigns.

The module covers the core concepts and terminology associated with digital display advertising, and explores what is involved in developing and managing effective ad campaigns.

You will develop a comprehensive understanding of the creation and deployment of digital display advertising, learning about the wide range of ad display formats and how to select the most appropriate ad format for your campaign target audience.

You will be able to develop clear campaign objectives and measure and optimize your campaign based on firm results analysis. Students will be able to research and use a range of campaign publishers, and know what pricing metrics such as CPM, CPC, CPL and CPA entail commercially.

You will also learn how to use the standard Digital Media Planning Process to obtain the best possible return on your digital display advertising efforts.

Topics covered in the Digital Display Advertising Module include:

- Key Digital Display Concepts
- Benefits of Digital Display
- Challenges of Digital Display
- Business Value
- Running Effective Ads
- Ad Formats
- Ad Features
- Ad Display Frequency
- Campaign Planning
- Campaign Steps
- Target Audience
- Campaign Objectives
- Campaign Budget
- Creative Formats
- Targeting
- Tracking your Campaign
- Optimising the Campaign
- Laws & Guidelines



Module 6: Social Media Marketing (Part 1)

The first Social Media Marketing module enables you to effectively engage with customers across a diverse range of social media platforms.

You will appreciate the emerging trends in the social media space and the opportunity afforded by the 'always connected' social consumer. You will recognize the suitability of different social platforms for your aims and objectives, and appreciate the challenges of social media.

You will be able to select and prioritize different goals for your organization, your customers and your products and services, as well as recognize the different social media communication styles that apply to different audiences.

This module covers the key concepts and terminology used in social media, and you will be able to configure social media accounts across Facebook, Twitter, LinkedIn, YouTube and Google +, as well as learning about the new emergent social platforms.

Understand how to implement appropriate privacy settings across your social media, and develop profiles that engage across a range of social media platforms.

Topics covered in the Social Media Marketing (Part 1) Module include:

- Key Social Media Concepts
- Social Media Goals
- Setting Goals & Priorities
- Facebook Set Up
- Facebook Privacy
- Facebook Business Page
- Twitter Set Up
- Twitter Profile
- Twitter Engagement
- LinkedIn Set Up
- LinkedIn Profile
- Building Connections
- LinkedIn Engagement
- LinkedIn Company Page
- Google + Set Up
- Google + Engagement
- Google + Brand Page
- YouTube Search
- YouTube Set Up
- YouTube Channels
- YouTube Engagement
- Laws & Guidelines



Module 7: Social Media Marketing (Part 2)

The second Social Media Marketing module explores how to implement social advertising features to build and sustain relationships with customers.

You will appreciate the challenges of implementing an effective Social Media strategy for your business, with a focus on the importance of listening as the critical starting point.

Addressing social media platforms such as Facebook, Twitter and LinkedIn, you will learn how to use advanced features such as Events, Groups, Promotions, Offers and Jobs. You will also be able to implement social plug-ins and integrate third party applications, such as ecommerce.

Learn how to set suitable goals for your chosen social media platforms, and create and manage your campaigns to budget and schedule.

You will be able to accurately measure the effectiveness of your social media campaigns using analytics, and be able to evaluate information about budgetary spend against baseline expectations.

Lastly, you will be aware of privacy and data protection issues associated with social media marketing.

Topics covered in the Social Media Marketing (Part 2) Module include:

- Implementing Social
- New Social Challenges
- Listening First
- The Quality Scale
- Facebook
- Landing Pages
- Facebook Promotions
- Facebook Offers
- Facebook Events
- Promote an Event
- Event Follow-up
- Facebook Places
- Facebook Advertising
- Sponsored Stories
- Goals & Targeting
- Scheduling & Delivery
- Facebook Platform
- Apps & Plug-ins
- Facebook Groups
- Page Insights
- LinkedIn Groups
- LinkedIn Job Search
- LinkedIn Advertising
- Promoted Tweets
- Promoted Twitter Accounts
- KPI Measures
- Analytics
- Third Party Apps
- Reporting
- Laws & Guidelines



*Joanne Casey,
Analytics Lecturer*



*Cara Callaghan,
Search Engine Marketing Lecturer*



Module 8: Mobile Marketing

The Mobile Marketing module focuses on utilizing the power of mobile technologies as a way to access increasingly mobile consumers.

You will understand emergent trends within the mobile space, and recognize the new opportunity afforded by “always on” mobile devices when interacting with specific audiences based on context and location.

This module covers the key concepts and terminology used within the field of mobile marketing and will equip you with the technical knowledge and skills to build and maintain an effective mobile marketing strategy.

Learn how to run effective SMS campaigns and explore technologies such as NFC, Mobile Sites, Apps and Bluetooth. You will recognize the importance of suitable campaign messaging, and the need to validate marketing activity with campaign trials, review and ongoing analytics measurement.

Apply our six step process for designing and developing effective Mobile Apps and understand how mobile marketing integrates with the latest advances in social media marketing. The module also covers data protection and privacy issues associated with mobile marketing.

Topics covered in the Mobile Marketing Module include:

- Key Mobile Marketing Concepts
- Trends in Mobile
- Opportunities & Risks
- Mobile Devices
- SMS Content
- SMS Strategy
- Mobile Advertising
- Mobile Optimized Websites
- Mobile Apps
- Attributes of Effective Apps
- DMI 6 Step Process for Mobile Apps
- Proximity Marketing
- Bluetooth
- QR Codes
- Mobile Coupons & Ticketing
- Implementation
- Strategic Steps
- Marketing Goals
- Review & Testing
- Key Trends
- Social Media Channels
- Laws & Guidelines



Module 9: Analytics

The Analytics module enables you to fully measure, monitor and optimize your Digital Marketing activities.

You will learn how to build an online reporting structure for your business, and learn about the range of specialist tools that are available to help you understand how to measure and monitor online traffic.

You will understand the rationale and business benefits of adopting a formal analytics program, and learn how to set up accounts, profiles and permissions to apply analytics tracking across your websites.

Discover how to align business KPIs with your analytics goal configuration, and utilize the features of Google Analytics to develop a detailed profile of your target audience's location, demographics, technology, devices, interests and more.

Learn how to assess the effectiveness of your website's technical performance and download speed, and how to measure levels of user engagement and conversion by tracking activities such as downloads, video views, purchases and registrations etc.

Create and schedule customized reports and explore the real time and intelligence reporting capabilities of Google Analytics. As with the other modules, you will also be aware of data protection and privacy issues associated with website analytics.

Topics covered in the Analytics Module include:

- Key Analytics Concepts
- Goal Set-up
- Account Set-up
- Analytics Code
- Analytics Profiles
- Goal Configuration & Funnels
- Audience
- Dashboard
- Technology
- Advertising
- Adwords Campaigns
- Traffic Sources
- Scheduling & Delivery
- Bounce Rate
- Site Speed
- Site Search
- Events
- Conversions
- eCommerce
- Reporting
- Real Time Reporting
- Intelligence Reporting
- Customized Reporting
- Laws & Guidelines



*Emer Lawn,
Social Media Lecturer*



Module 10: Strategy & Planning

The Strategy and Planning module provides a structured approach for bringing together all the strands of the Professional Diploma in Digital Marketing, to create a coherent Digital Marketing Plan.

This module is based on the Digital Marketing Institute Methodology, which incorporates a nine step process based on three distinct parts. Part one includes a situation analysis exercise, a formal information gathering process, and an audience definition exercise.

Part two develops a set of clear and meaningful objectives for the Digital Marketing Plan. Appropriate tools are selected on the basis of the anticipated audience(s), and objectives and budget are set based on the channels detailed within the Digital Marketing Institute Framework.

An action plan is developed to provide a coherent project structure, including milestones, deliverables and resources. Part three of the Digital Marketing Institute Methodology emphasizes the importance of an iterative process of monitoring, analysis and enhancement based on performance.

The Strategy and Planning module provides you with the skills to create a formal Digital Marketing plan for your organization, which will allow you to implement a successful and effective Digital Marketing strategy.

Topics covered in the Strategy & Planning Module include:

- Key Strategy & Planning Concepts
- First Steps
- Planning
- Situation Analysis
- Information Gathering
- Target Audience
- Setting Objectives
- Appropriate Tools
- Action Plan
- Setting the Budget
- Measurement
- Iteration & Enhancement
- Laws & Guidelines



*Michelle O'Keefe,
Digital Display Advertising Lecturer*



How is the program delivered?

We offer two options for those who want a fast-paced program or a more spaced out schedule.

Please visit www.digitalmarketershq.com for further information on course structure and start dates in your nearest classroom location.

Full Time

The Full Time Professional Diploma in Digital Marketing is an intensive course covering the entire program syllabus in just five days.

The Full Time format is ideal for those seeking an intense overview of Digital Marketing in a concentrated timeframe.

Part Time

The Professional Diploma in Digital Marketing is available to study in a number of part time options, with classes running at different times (morning, afternoon or evening) in different locations.

Please visit www.digitalmarketershq.com for class availability in your nearest location.

Online

Take the Professional Diploma in Digital Marketing at your own pace by viewing pre-recorded lectures through our virtual learning environment.

This option is ideal for working professionals or those based a considerable distance from their nearest classroom location.

On Site

We can bring our Professional Diploma in Digital Marketing to your business and tailor it specifically to the skills and prior experience of your staff. You choose the time – whether during the day, evenings, weekends, online, or a combination of all four.

As with the other options, our on site courses are delivered by industry experts.

Program assessment

The assessment for the Professional Diploma in Digital Marketing is based on three formal computer based examinations that will measure individuals knowledge and Digital Marketing proficiency following completion of the program.

The duration of each exam will be 45 - 55 minutes.

A range of different question formats are used including Text based Multiple Choice, Image based Multiple Choice, Matching and Hot Spot questions.

Certification

The Digital Marketing Institute is the global certification body for Digital Marketing education. Our syllabus defines the framework of knowledge, skill and competency required to meet the current and future demands of the Digital economy, and our practical, industry-driven qualifications are recognized as the international standard in Digital Marketing certification.

The Professional Diploma in Digital Marketing as awarded by the Digital Marketing Institute certifies that the holder has acquired the core knowledge, and mastered the necessary skills in Digital Marketing in order to plan, develop, implement and measure an effective Digital Marketing plan.

“The Professional Diploma in Digital Marketing has been both engaging and enjoyable and helped me secure a new job specializing in online marketing.”

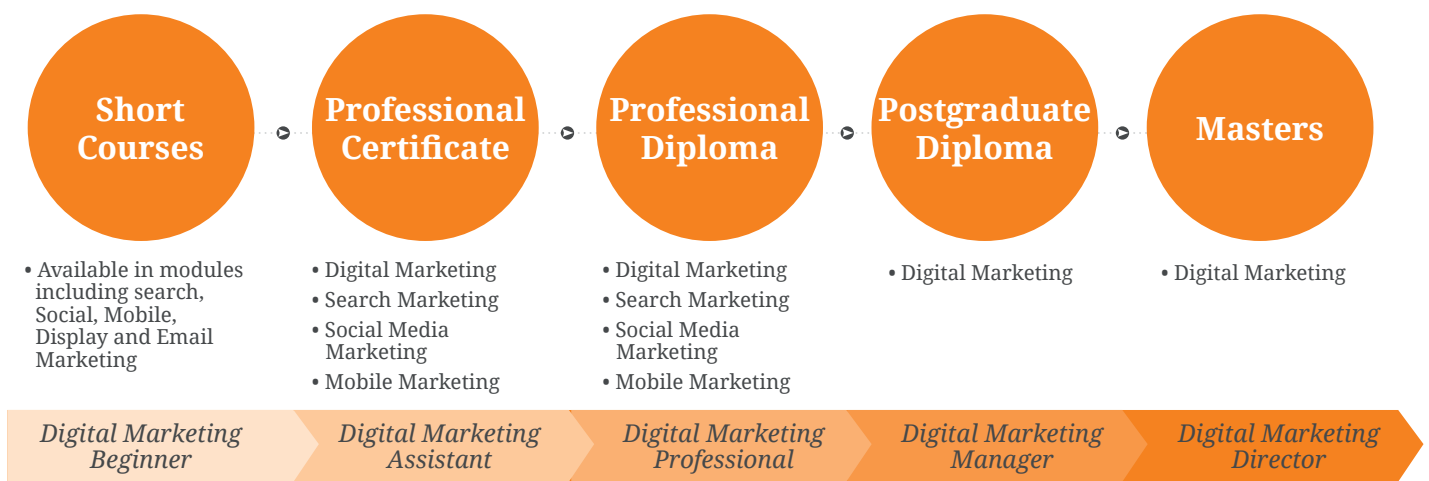
**Aoife O’Driscoll, Account
Manager, Softworks**

Digital Marketing Institute Career Roadmap

The Digital Marketing Institute provides a Career and Qualifications Roadmap through which students can progress, gaining a greater depth of skills as you advance through the courses.

The roadmap below displays the progression of qualifications, allowing you to identify your position within the Digital Marketing career path.

Digital Marketing Institute Career Roadmap



Subject Matter Experts

The course will introduce you to the most important and transformative aspects of Digital Marketing, delivered by the industry's leading practitioners. All of your lecturers are professionals in the Digital Marketing sector, running and delivering online marketing campaigns on a daily basis. They are selected from our panel of industry experts, and your classes will be based on their experiences, real life examples and case studies.

"The course is structured in a way that allowed me to make connections and really understand the core concepts that were taught."

Elaine Cameron

Client Account Manager, PromoZoo





Syllabus Advisory Council

The course syllabus is developed in conjunction with the Digital Marketing Institute's Syllabus Advisory Council.

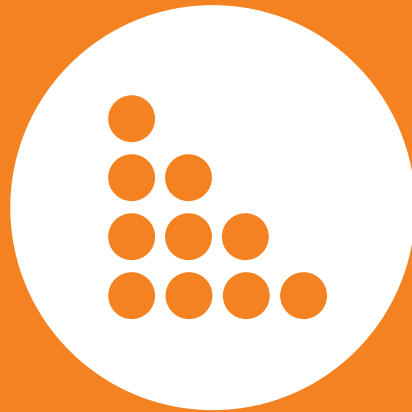
The Digital Marketing Institute is closely aligned with and supported by some of the global leaders in IT, Media, Finance and Communications, as well as many of the top digital agencies around the world. Our program content is formed with the input of this Industry Advisory Council so as to ensure our graduates are qualified in the latest and most in-demand skills.



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For more information or to register for a course please contact:

Tel. (02) 224-2037, 696-6981 or 570-7506